

11<sup>th</sup> August 2025

**TO ALL OUR VALUED CUSTOMERS AND PORT USERS,**

**NOTIFICATION ON THE IMPLEMENTATION OF PROGRESSIVE BILLING FOR LONG-STAY CONTAINER(S)**

This notice serves to inform all our valued customers and port users that Northport (Malaysia) Bhd ("Northport") will be implementing progressive billing for long-stay container(s), effective from **1 September 2025**. This is to enhance financial and risk management by raising storage charges progressively, facilitating efficient communication and follow up with responsible parties.

For ease of reference, key implementation details are as follows:

Category	EDO Released	EDO Yet to be Released
Condition	Container(s) remain in terminal exceeding 14 days	Container(s) remain in terminal exceeding 30 days
Payer / Payor	Forwarding Agent	Container Operators <ul style="list-style-type: none"><li><i>Credit Note issued to Container Operator upon declaration by Forwarding Agent</i></li></ul>
Billing Cycle	Invoice raised every 7 days until container(s) gate out from the terminal	

We sincerely appreciate your kind support and cooperation in our ongoing efforts to improve operational efficiency and deliver better services to our business partners.

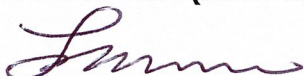
Should you require further clarification on the matter, please do not hesitate to contact us at the following:

1. Customer Services Department  
Email: [customerservice@northport.com.my](mailto:customerservice@northport.com.my)  
Phone: 03-31 69 8000
2. Billing Section  
Email: [billing@northport.com.my](mailto:billing@northport.com.my)  
Phone: 03-31 69 8888

Thank you.

Yours sincerely,

**NORTHPORT (MALAYSIA) BHD**



**FAKHRUL AZHAR TAJUDIN**

Chief Executive Officer